

PRESS RELEASE

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Global Compliance™ Acquires National Shopping Service®

Acquisition Further Expands Integrated Capabilities and Offerings

Charlotte, N.C. – October 5, 2006 – Global Compliance announced today that it has completed the acquisition of National Shopping Service, a leading provider of mystery shopping, compliance evaluations, and customer and employee feedback services. National Shopping Service has operated as a mystery shopping provider for more than 30 years, and today is on the forefront of deploying a holistic approach to gathering data for measurement of customer and employee perception and satisfaction.

“The attributes of tenure, leadership, international coverage, and strategic thinking that define National Shopping Service are the very same attributes that define Global Compliance,” stated Dennis Muse, CEO of Global Compliance. “Our two firms already parallel each others’ strengths, and both will gain added strength through the ability to deliver a more comprehensive and integrated solution to more clients across broader geographies.” Muse continued, “This combination further underscores Global Compliance’s commitment to evolving our offerings to address the growing needs of our clients.”

Recognized as a leader in the ethics and compliance industry, Global Compliance already offers a full portfolio of services that enable organizations to build a framework for ethical and socially responsible business operations. Their portfolio of products and services currently includes Code of Conduct, Web-based Training, Awareness Campaigns, Ethics Hotlines and Websites, Case Management, Information Analysis, Mystery Shopping, Compliance Evaluations, and Exit Interviews.

“Our clients continue to look for automated and effective means to validate consistent execution of business philosophies, operating procedures, and ethical and compliant conduct,” said Muse. “The experience, expertise, and vision brought by National Shopping Service and Matt Wozniak, President and CEO of National Shopping Service, will further our abilities to positively impact our clients’ business operations.”

“I am pleased to be aligning with an industry leader that will enable us to deliver extended offerings to our client base”, said Matt Wozniak. “Global Compliance’s 24-hour call center and Integrated Voice Response (IVR) platform will enable us to immediately integrate inbound telephone feedback with our mystery shopping service. And, their awareness and training products are a logical progression for clients desiring to impact employee understanding and behavior once areas of improvement are identified. The merging of our firms solidifies our leadership in the evaluation and validation space because we are now the only provider with the ability to deliver all-encompassing feedback, analysis, training, and incentive programs end-to-end,” continued Wozniak.

Global Compliance’s global headquarters are located in Charlotte, North Carolina. National Shopping Service will continue to operate out of its headquarters in Rocklin, California under its current executive management.

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About Global Compliance

Founded in 1981, Global Compliance™ provides products and services that create and maintain a business culture of ethical and compliant behavior. Their portfolio includes products that reinforce an organization's values and promote expected behaviors; hotlines and websites for reporting of allegations or incidents; hosted services to manage and investigate cases of misconduct or noncompliance; hosted services to analyze, trend, and report data to executive management; and services to evaluate and validate compliance with legislation, regulation and organizational practices and procedures. Global Compliance provides customized solutions to public and private corporations, universities, colleges, government entities, and non-profit organizations, and currently serves nearly one-half of America's Fortune 100 and one-third of America's Fortune 1000 corporations as well as European-and Asian-based corporations.

www.globalcompliance.com

About National Shopping Service

Founded in 1972, National Shopping Service provides businesses with a unique combination of mystery shopping services and feedback tools designed to measure customer and employee perception and loyalty. The company is also a California-licensed private investigation firm. Through utilization of skilled shoppers, auditors, and investigators coupled with audio, video, and IT infrastructure, National Shopping Service delivers performance, customer, and employee satisfaction assessments. The firm collects, analyzes, and disseminates data, along with correlated business recommendations specific to customer service, brand image, product quality, merchandizing, and legislative and regulatory compliance. National Shopping Service currently provides customized solutions to public and private corporations across diverse industries in more than 25 countries.

www.nationalshoppingservice.com